



Charter Communications

# U *Served by the Best of the Best* UTILITIES

By providing first class service, consistently upgrading their systems, and pursuing new technologies and products, some of America's best utility companies are serving the growing and diverse needs of households and businesses in St. Charles County.

## AmerenUE

Founded in 1902, AmerenUE is Missouri's largest electric utility providing energy services to approximately 1.2 million customers across central and eastern Missouri, including most of St. Charles County.

With only one rate increase in nearly 20 years, Ameren's rates are more than 20 percent below the U.S. average, according to the U.S. Department of Energy.

Ameren also provides natural gas service to 900,000 customers in Missouri and Illinois, including some portions of St. Charles County.

Products and services available to business customers are focused on preventative maintenance and energy efficiency, generation and financial services.

Through these and other efforts, Ameren is successfully fulfilling their vision to be the recognized performance leader in the U.S. electric and gas utility industry.



## Cuivre River Electric Cooperative

Approximately 25 percent of all homes in St. Charles County are served by the Cuivre River Electric Cooperative (CREC), Missouri's largest electric distribution cooperative. This non-profit utility provides energy to 56,000 homes and businesses in St. Charles, Lincoln, Pike and Warren Counties.

Along with more than 600 member-owned electric cooperatives in 44 states across America, CREC is part of Touchstone Energy, a national alliance of energy providers doing business with the pledge of integrity, accountability, innovation and commitment to community.

#### **Laclede Gas Company**

Founded in 1857, Laclede Gas (NYSE: LG) is a regulated public utility and the largest natural gas distribution company in Missouri.

The company serves more than 630,000 residential, commercial, and industrial customers in St. Louis City and County, St. Charles County, and parts of seven other counties in eastern Missouri. Laclede also operates underground natural gas storage fields and is engaged in the transportation and storage of liquid propane.

#### **AT&T Missouri**

AT&T (NYSE: T) is the largest communications holding company in the United States and worldwide by revenue, and serves millions of residential, business and wireless customers in Missouri and its 22 state region.

A Fortune 50 company, the new AT&T's roots stretch back to 1876 with Alexander Graham Bell's invention of the telephone.

"AT&T Missouri is the largest provider of broadband and internet-based products and services in St. Charles County and has four Fiber-Parks in the region that effectively cover all areas of the "Golden Triangle" and high-tech corridors in the county," said Craig Felzien, the

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company's regional director – external affairs. "AT&T Missouri has spent more than \$100M in the last 20 years on network upgrades in St. Charles County, creating a first-rate telecommunications infrastructure that is the best in Missouri."

#### **CenturyLink**

CenturyLink (NYSE:CTL) is a leading provider of communications, high-speed Internet and entertainment services in small-to-mid-size cities through their broadband and fiber transport networks. Included in the S&P 500 Index, CenturyLink delivers advanced communications with a personal touch to customers in 25 states.

CenturyLink's services for residential and business customers are local and long distance phone, high-speed data products and Internet access, home security monitoring, satellite television "CenturyLink|DISH," data networks, business phone systems and wireless service.

Locally headquartered in Wentzville, the company has in recent years invested more than \$20 million in their infrastructure to serve the growing needs of St. Charles County.

#### **Charter Communications**

Charter Communications, Inc. is a leading broadband communications company and the fourth-largest cable operator in the United States. Charter provides a full range of advanced broadband services, including advanced Charter Digital Cable® video entertainment programming, Charter High-Speed® Internet access, and Charter Telephone®.

For more than 16 years, Charter has been proud to call St. Louis its hometown, serving more than 5.5 million customers in 27 states, Charter employs more than 2100 individuals throughout the St. Louis Metro area and approximately 16,500 across the United States.

Charter is committed to improving every aspect of its customers' experience. With more than 17 integrated customer care locations throughout the metro area, customers can receive assistance from service representatives in person, by phone at 1-888 Get Charter, via e-mail, through online chat technology at [www.charter.net](http://www.charter.net) or by contacting Charter's Social Media Customer Care team: Twitter on Umatter2Charter and contacted at DSLreports.com under Umatter2Chtr.

Charter's commercial division, Charter Business®, offers a broad range of communications solutions to businesses of every size – from those that are home-based to the largest corporations such as universities, restaurants and hospitals.. Providing versatile, scalable, tailored and cost-effective broadband communications service solutions, Charter Business can meet the specific needs of any business, such as business-to-business Internet access, data networking, video and music entertainment services, and business telephone.

Charter's operations are strong and their customers enjoy the value and access to some of the latest technology that can be found with these great services.

#### **Missouri American Water**

Several municipalities in St. Charles County provide water and wastewater service, but the largest regulated water utility in Missouri is Missouri American Water. The company services approximately 1.3 million people across Missouri, and is a subsidiary of American Water headquartered in New Jersey.



*A water utilities professional hard at work*

# UTILITIES

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In recent years, Missouri American Water invested more than \$80 in system improvements throughout the state, including upgrades to the Central Plant serving customers in St. Charles County.

## Public Water Supply District No. 2

Once a small rural water utility, Public Water Supply District No. 2 of St. Charles County has grown into the largest water district in Missouri, encompassing over 400 square miles and serving about 75,000 people.

Currently the district's water distribution system has a capacity of more than 30 million gallons per day. District officials estimate the demand of their water customers will almost double during the next 15 years and numerous capital improvements are being planned and constructed to help assure the adequate storage and supply of water.



*Tending to the phone lines*



*Charter*

## Duckett Creek Sanitary District

Duckett Creek Sanitary District provides sanitary sewer service to nearly 40,000 customers in the southern and western sections of St. Charles County, and boasts some of the lowest fees and rates in Missouri and across the United States.

The district operates six treatment plants and 36 pump stations. On any given day, Duckett Creek will treat up to 8 million gallons of wastewater and the district's monthly fee of \$15 per household has not risen in over 30 years.

Showing their commitment to innovation, Duckett Creek has won regional awards for introducing the use of membrane bioreactor wastewater treatment plants, referred to as "MBR" plants, to the Midwest. This proven technology is used extensively in Europe and discharges water that is approximately 10 times cleaner than traditional treatment methods.

"The district's promise is 'fostering economic development while protecting the environment,' and we take that very seriously," said Tom Engle, the district's executive director.

## **U** ARE THE NEW FUEL

The electricity U choose not to use can add up to huge savings. To see how much, visit:

[UEfficiency.com](http://UEfficiency.com)



To find out more about AmerenUE's Residential Energy Efficiency Programs, please call 1-866-941-9692 (toll free) or email [info@uefficiency.com](mailto:info@uefficiency.com).