

# EDC COVID-19 Survey Final Results

Wednesday, May 2020



**The EDC Community & Business Partners invites you to join the conversation on responding, re-opening and recovering from #COVID19 in #StCharlesCounty.**  
*(online and email survey from April 13 to May 4, 2020)*

# 214

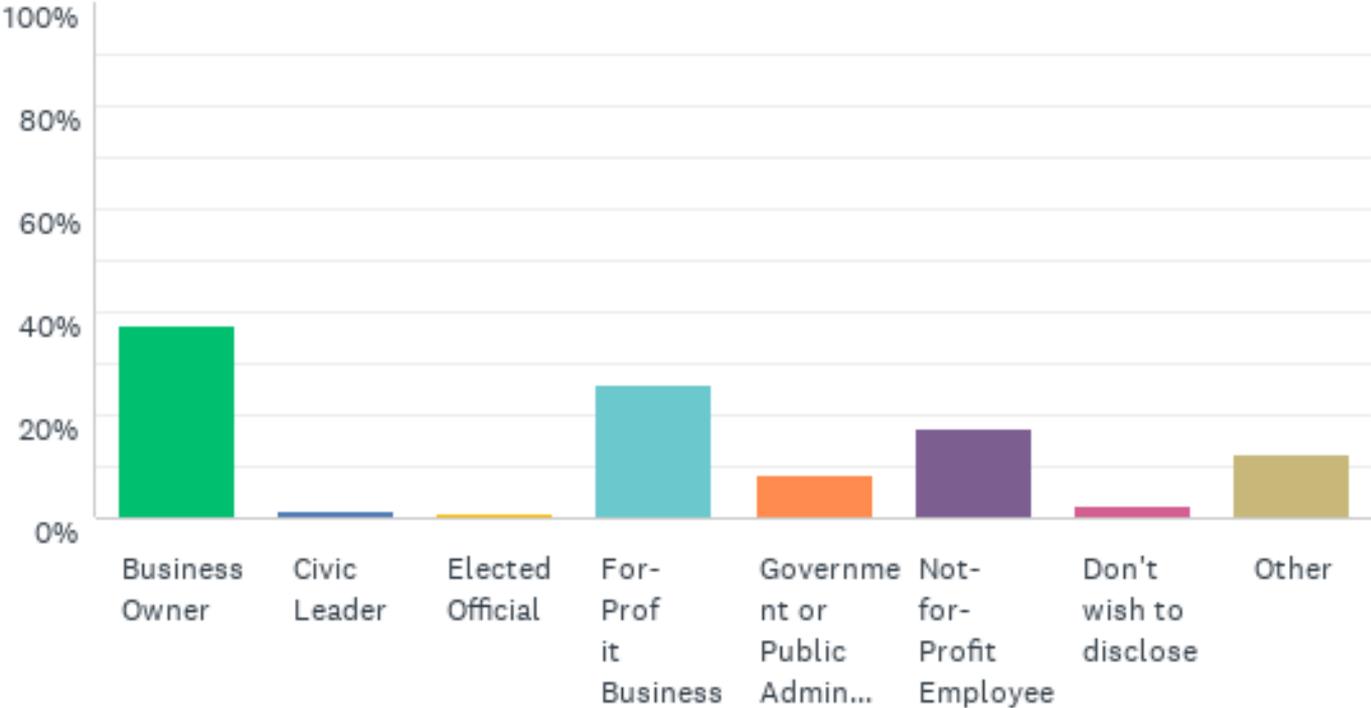
**Total Responses**

Date Created: Monday, April 13, 2020

Complete Responses: 214

# Q1: Which employment category best describes you (please pick all that apply):

Answered: 120 Skipped: 94



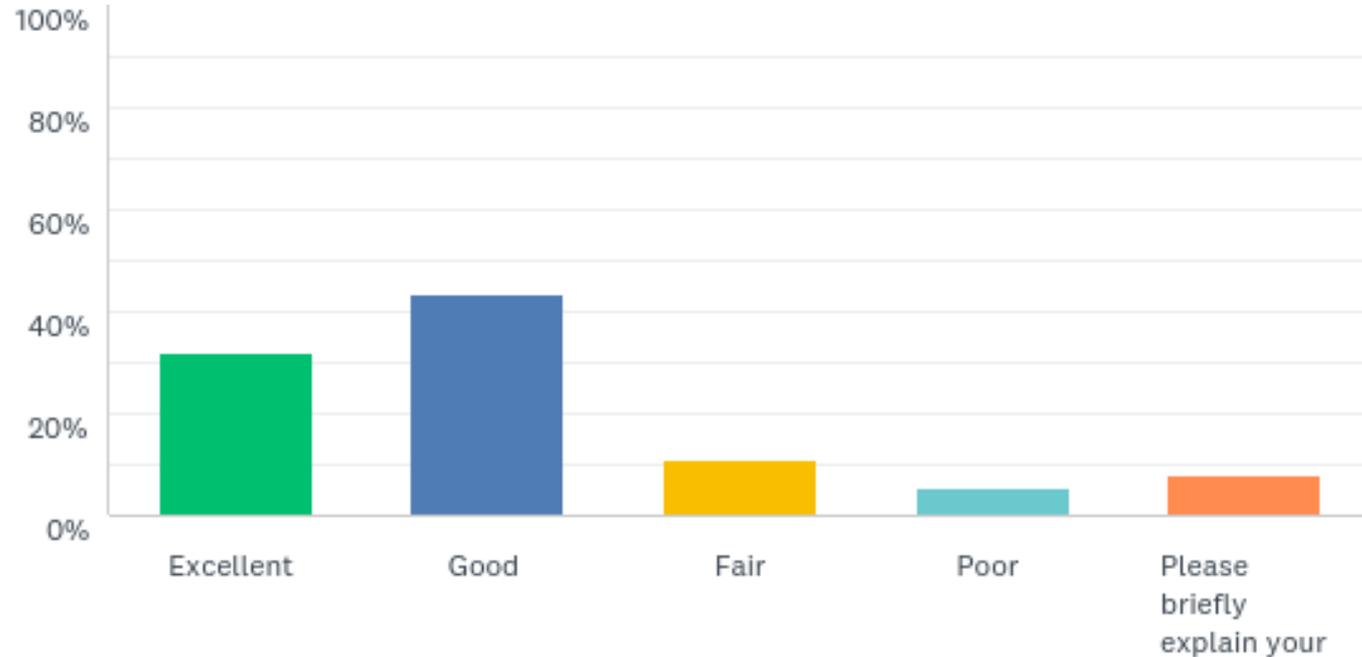
## Q1: Which employment category best describes you (please pick all that apply):

Answered: 120 Skipped: 94

ANSWER CHOICES	RESPONSES	
Business Owner	37.50%	45
Civic Leader	1.67%	2
Elected Official	0.83%	1
For-Profit Business Employee	25.83%	31
Government or Public Administration Employee	8.33%	10
Not-for-Profit Employee	17.50%	21
Don't wish to disclose	2.50%	3
Other	12.50%	15
Total Respondents: 120		

**Q2: Overall, how would you rate the initial response by local officials, hospitals, schools, houses of worship, social service organizations, the EDC, Chambers of Commerce, and others to the current crisis in St. Charles County?**

Answered: 213 Skipped: 1



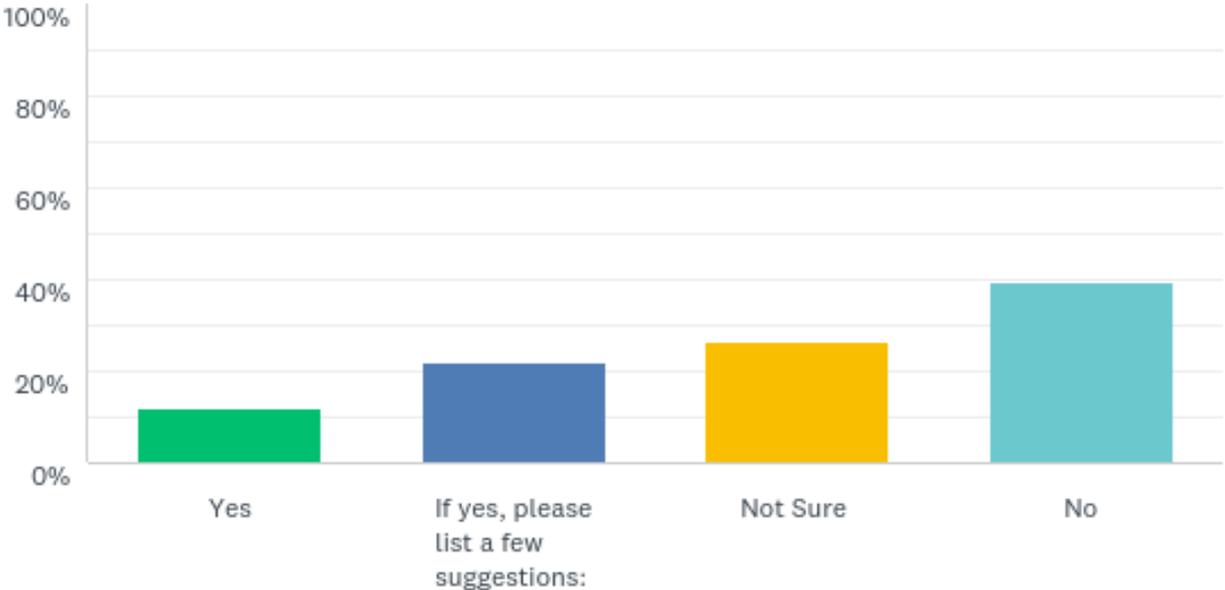
## Q2: Overall, how would you rate the initial response by local officials, hospitals, schools, houses of worship, social service organizations, the EDC, Chambers of Commerce, and others to the current crisis in St. Charles County?

Answered: 213 Skipped: 1

ANSWER CHOICES	RESPONSES	
Excellent	31.92%	68
Good	43.66%	93
Fair	10.80%	23
Poor	5.63%	12
Please briefly explain your answer:	7.98%	17
TOTAL		213

### Q3: Are there additional services, resources and information you want local officials and organizations in St. Charles County to provide during Phase 1 – Responding to COVID-19?

Answered: 214 Skipped: 0



### Q3: Are there additional services, resources and information you want local officials and organizations in St. Charles County to provide during Phase 1 – Responding to COVID-19?

Answered: 214 Skipped: 0

ANSWER CHOICES	RESPONSES	
Yes	12.15%	26
If yes, please list a few suggestions:	21.96%	47
Not Sure	26.64%	57
No	39.25%	84
<b>TOTAL</b>		<b>214</b>

### Q3: Are there additional services, resources and information you want local officials and organizations in St. Charles County to provide during Phase 1 – Responding to COVID-19?

Answered: 214 Skipped: 0

ANSWER CHOICES	RESPONSES	
Yes	12.15%	26
If yes, please list a few suggestions:	21.96%	47
Not Sure	26.64%	57
No	39.25%	84
<b>TOTAL</b>		<b>214</b>



**Q5: Are you aware of business and non-profit resources available through the CARES Act such Emergency Injury Disaster Loans (EIDL), Payroll Protection Program (PPP), or the SBA's 504 and 7a loan forgiveness for six months, or free business counseling available from the Missouri Small Business Development Center (SBDC)?**

Answered: 211 Skipped: 3



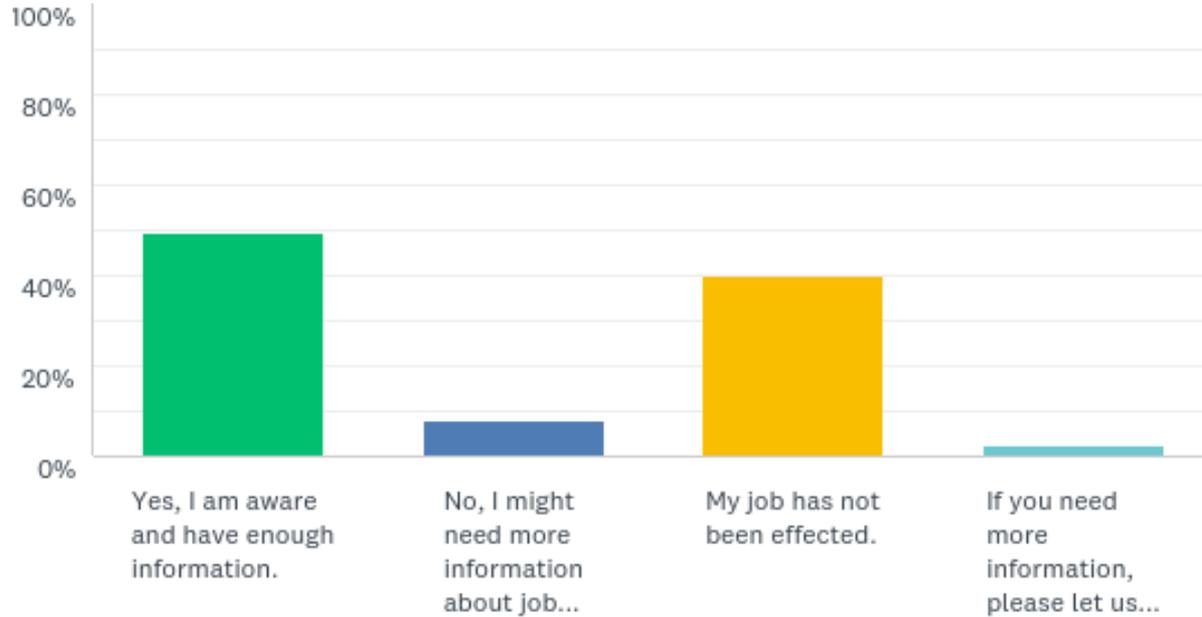
**Q5: Are you aware of business and non-profit resources available through the CARES Act such Emergency Injury Disaster Loans (EIDL), Payroll Protection Program (PPP), or the SBA's 504 and 7a loan forgiveness for six months, or free business counseling available from the Missouri Small Business Development Center (SBDC)?**

Answered: 211 Skipped: 3

<b>ANSWER CHOICES</b>	<b>RESPONSES</b>	
Yes, I am aware and have enough information	68.25%	144
No, I might need more information about resources for business and non-profits.	8.06%	17
I am not a business owner or non-profit leader.	18.96%	40
If you need more information, please let us know how we can contact you by phone or email?	4.74%	10
<b>TOTAL</b>		<b>211</b>

## Q6: Are you aware of current job opportunities in the area or how to apply for the expanded unemployment benefit programs until you can find a new, permanent job?

Answered: 210 Skipped: 4



## Q6: Are you aware of current job opportunities in the area or how to apply for the expanded unemployment benefit programs until you can find a new, permanent job?

Answered: 210 Skipped: 4

ANSWER CHOICES	RESPONSES
Yes, I am aware and have enough information.	49.52% 104
No, I might need more information about job opportunities or unemployment benefits.	8.10% 17
My job has not been effected.	40.00% 84
If you need more information, please let us know how we can contact you by phone or email?	2.38% 5
TOTAL	210

**Q7: Please let us know if you have any final comments, questions or suggestions.**

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Word Cloud from 62 Responses

St Charles time work elected people small businesses keep local help  
great thank state need come Open St Charles County make  
leaders businesses support will also county good

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Thank you again for your time and feedback.

Our community has survived historic floods, deadly tornadoes, past illnesses, 9/11 and the Great Recession. TOGETHER we will survive COVID-19.

Together we are St. Charles County STRONG!

If there is anything the EDC Business and Community Partners of St. Charles County can do to assist you at this time, please let us know by calling 636-441-6880, emailing [info@edcsc.com](mailto:info@edcsc.com) or visiting our website at: [www.edcsc.com/covid19](http://www.edcsc.com/covid19)



**Q4 As we look ahead to Phase 2 – Re-Opening and eventually Phase 3 – Recovering, what key suggestions would you like local leaders and organizations to know.**

Answered: 170 Skipped: 44

ANSWER CHOICES	RESPONSES	
Some key suggestions for Phase 2 – Re-Opening Local Businesses and Community Life:	97.06%	165
Some key suggestions for Phase 3 – Recovery for our community, region and state:	75.29%	128

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#	SOME KEY SUGGESTIONS FOR PHASE 2 – RE-OPENING LOCAL BUSINESSES AND COMMUNITY LIFE:	DATE
1	Outdoor public spaces like parks should remain opened, as outdoors seems to be safer	5/5/2020 2:28 PM
2	I don't know bc it seems like so many high risk businesses are opening in phase 1 such as hair, nail, massage places	5/2/2020 2:39 PM
3	Open pools, parks, while encouraging distancing guidelines	5/1/2020 10:15 AM
4	Just to do it strategically and to make sure (possible law enforcement) the businesses reopening are practicing the required sanitization and distancing protocols	5/1/2020 9:28 AM
5	Decisions should be made by experts and based on science	5/1/2020 7:57 AM
6	phase 1 is happening a little too fast, with our proximity to St Louis County, a hot spot in the Covide 19. To protect ourselves we should follow the more stringent timeline of St Louis City and county	5/1/2020 7:33 AM
7	open business back up using common sense measures	5/1/2020 7:03 AM
8	Wait until we are on the downsize of the curve for a few weeks	5/1/2020 12:32 AM
9	Keeping our kids safe, enforcing/encouraging PPE	4/30/2020 10:26 PM
10	Make sure there has been at least 14 days of reduction of people getting the disease, but this will require testing	4/30/2020 10:04 PM
11	Please take it slow. I dont want this to resurge again.	4/30/2020 9:43 PM
12	More and more quick turnaround testing	4/30/2020 8:24 PM
13	Mandatory testing where the is more than one person. Keep distancing, but include inventive ways to socialize.	4/30/2020 6:57 PM
14	Masks and social distance still	4/30/2020 6:34 PM
15	Please ask health care workers not to put Covid patients in nursing homes. This further spreads the disease and increases the mortality rate.	4/30/2020 6:07 PM
16	More testing is essential	4/30/2020 5:51 PM
17	Payroll Protection Loans	4/30/2020 2:50 PM
18	Phase 1 was too early so phase 2 shouldnt even be considered yet in first place.	4/30/2020 1:25 PM
19	Support in helping businesses re-open safely. Training, marketed materials for employees/customers, key recommendations	4/30/2020 12:41 PM
20	Be aggressive with reopening	4/30/2020 10:49 AM
21	Our goal is to re open in a responsible and compliant manner and we shall follow the Governor's and St. Charles County's guidelines. We hope that all businesses are aware of these guidelines and are encourage to follow them.	4/30/2020 9:54 AM
22	Connecting displaced workers with hiring employers, listing of resources available to families negatively impacted by pandemic	4/30/2020 9:31 AM
23	none	4/30/2020 8:56 AM
24	Ensure businesses and staff utilize respiratory masks and strive to maintain social distance	4/30/2020 8:55 AM
25	I don't know that I have any. Other than to say the message needs to remain positive and encouraging and no fear mongering. He must be our citizens best cheerleaders at this point	4/30/2020 8:54 AM
26	each individual needs to take responsibility for themselves	4/30/2020 8:48 AM
27	Give guidelines, but let businesses open. This has been very financially tramatic for everyone.	4/30/2020 8:45 AM
28	Be very specific, the phase 1 announcement was very confusing. Our employees were very confused. The statement was simply that, a statement that offered no clarity on what it meant. It seemed like the statement was born out of "well we have to say something but don't want to adjust anything"	4/30/2020 8:42 AM

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29	A real understanding of essential jobs especially focused on the supply chain logistics to be encouraged to operate.	4/30/2020 8:39 AM
30	Inform people of real facts and allow them to choose how they want to proceed. It is not the place of government to restrict its citizens.	4/30/2020 8:08 AM
31	Leave many decisions on timing and implementation to individual businesses	4/30/2020 7:50 AM
32	stronger guidance / phase in of operations than what the governor offered for reopening since St Charles has a high rate of Covid	4/30/2020 7:15 AM
33	Take it slow, but don't shut us down	4/30/2020 6:14 AM
34	clear guidelines; masks for businesses as they reopen	4/30/2020 4:11 AM
35	Watch the data closely and be prepared to reverse course as appropriate. The health of the people who ignite the business that fuel our economy is the most important factor for long-term recovery.	4/29/2020 9:48 PM
36	What is the responsibility of the business to ensuring patrons follow rules implemented by states/authorities	4/29/2020 8:34 PM
37	There cannot be a single answer for all types of organizations and businesses. Every situation is different and organizations need to be able to make decisions based on their specific circumstances.	4/29/2020 8:22 PM
38	Information sharing with our business leaders & sharing of best practices with those in like industries	4/29/2020 8:00 PM
39	Start to share positive news and stories that support the recovery	4/29/2020 7:42 PM
40	Stop allowing closures of pools, parks and events.....once again we are not helping this situation.	4/29/2020 1:25 PM
41	make sure contact tracing is functional	4/28/2020 3:04 PM
42	Allow businesses some flexibility and creativity, in the short term, as we experiment with new methods to work toward recovery. In other words...keep the bureaucrats at bay, keep an open mind ( business owners typically know more about their operation than an official). Have a "how can I help you" attitude.	4/27/2020 8:22 PM
43	Don't do it too fast... we don't want a second wave.	4/27/2020 6:15 PM
44	Provide clear guidelines for liability/compliance issues and Open all health-related businesses especially dental practices: these health care providers could be testing facilities and partners in battling COVID, in addition to helping keep significant economic activity alive. Use incrementalism in the reopening of businesses, with key sectors transitioned in first, like health care providers of all sorts. If you just open up, we will see a huge spike or second wave.	4/27/2020 1:37 PM
45	We need freedom to act independently and on our initiative for safety. Please do not continue to restrict us.	4/27/2020 12:49 PM
46	Help small business get PPE this is not going to be over anytime soon. Need to protect front line workers and the elderly.	4/27/2020 12:48 PM
47	Reopen businesses NOW; let the public people and businesses self monitor using reasonable guidelines to work within but we NEED to quit, over and errantly, reporting on this sickness	4/27/2020 12:37 PM
48	Be wise and don't rush otherwise the past month has been a waste	4/27/2020 12:16 PM
49	As a business owner, would like to see testing provided for myself prior to opening so my customers would be reassured.	4/27/2020 12:15 PM
50	testing	4/27/2020 10:57 AM
51	Follow the science and be receptive to suggestions provided by the healthcare community.	4/27/2020 10:51 AM
52	social distancing	4/27/2020 10:48 AM
53	Masks required, social distancing, sanitizing, no fruit in water.	4/27/2020 10:38 AM
54	supply of non surgical face masks- not everyone has the resources to purchase or make them	4/26/2020 2:31 PM

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and they are key to keeping contagion down

55	Be cautious	4/26/2020 12:22 PM
56	Let's see the Leaders working directly with the public	4/26/2020 9:16 AM
57	Don't hurry. Fight for testing! Hard!	4/26/2020 7:51 AM
58	Mask must be worn outside of house and gloves should be at business for people to put on when entering and take off when leaving. How will you make sure individuals experiencing disabilities and mental health get the care they need and the parents get support they need? I wouldn't start by opening big venues like Gyms... keep stores to 10 people. Make big stores like Walmart close over weekend for deep cleaning.. last, Donot reopen parks and places that large people can congregate. Actually enforce these orders! .	4/26/2020 6:52 AM
59	Go slowly. I don't want us to reopen too soon!	4/26/2020 12:11 AM
60	Open them	4/25/2020 11:06 PM
61	open it all back up ASAP. We must get businesses back on line NOW.	4/25/2020 10:19 PM
62	Want schools to open and senior graduation services to be held with parents and Grandparents in attendance	4/25/2020 3:40 PM
63	I would like to see people being held responsible for not doing things they are suppose to do	4/25/2020 10:22 AM
64	Help with the cares act process	4/25/2020 9:45 AM
65	Open everything and let people decide what they want to do	4/25/2020 9:07 AM
66	Must allow for social distancing, would recommend that face masks be required in retail establishments, restaurants and bars to maintain spacing through 12/31/20.	4/24/2020 3:04 PM
67	Wide availability of cleaning/disinfecting products, maintaining mask usage and social distancing	4/24/2020 2:18 PM
68	As long as people are social distancing. They should be able to go to the park, Lake , or whatever. In this type of weather people are not going stay in their house.	4/24/2020 1:53 PM
69	Keep in mind reality of kids and inability due to age/development to socially distant	4/24/2020 12:31 PM
70	Don't rush into reopening too many things.	4/24/2020 11:07 AM
71	I know it's important to get small businesses back open; however, I also am concerned about numbers of people gathering especially in small spaces. Perhaps - just like some of the larger businesses - limit the number of people inside, ensure the social distancing inside, employees should be temperature-tested before starting work, employees should wear mask/gloves* and wash hands frequently. *change gloves after delivery of food to each customer table.	4/24/2020 9:50 AM
72	Common sense	4/23/2020 10:14 PM
73	Available testing, PPE, and treatments	4/23/2020 8:46 PM
74	Phased approach, can't be like trying flip a switch	4/23/2020 5:02 PM
75	N/a	4/23/2020 4:25 PM
76	Take Catrina to not open before it is safe to do so.	4/23/2020 2:12 PM
77	What are the steps? Even if timeline is unknown. Can we assume school will be in session, even if we don't know what adjustments will be made yet?	4/23/2020 1:53 PM
78	Get it open all the way! The public understands the risk. Get it going before we have no economy left !	4/23/2020 1:24 PM
79	Open up businesses that are able to operate on appointment only. They can limit how many people are in their place of business. Continue to encourage the use of masks and social distancing.	4/23/2020 11:17 AM
80	There are going to be people out there that don't follow social distancing guidelines, what recourse do shop owners and citizens have against people who don't abide by those standards?	4/23/2020 8:28 AM

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81	Please don't rush this. It's absolutely more important to keep people alive then it is to keep them entertained.	4/23/2020 7:54 AM
82	Communication	4/23/2020 5:56 AM
83	Keep wearing masks at stores and in other public places.	4/23/2020 1:34 AM
84	Be very watchful and keep a tight rein on reopenings.	4/22/2020 9:23 PM
85	Too soon to open not enough testing has been done	4/22/2020 9:09 PM
86	More support for SMALL retail businesses - Grant \$ and promo	4/22/2020 4:34 PM
87	Identify needs of companies in our community so that those of us that might be able to help local folks can do so. So and so is looking for such and such listings would be helpful. Identify ways that local companies can reinforce one another.	4/22/2020 2:40 PM
88	n/a	4/22/2020 2:05 PM
89	We need to reopen ASAP while protecting the most vulnerable which are people over 65 and those with other serious medical conditions. Everybody else should get back to work!	4/22/2020 7:46 AM
90	Please, have compassion on those with family members in the hospital and allow one designated person to be with their loved one while hospitalized. It's cruel to leave them in there alone.	4/21/2020 12:45 PM
91	It would be appreciated if guidelines/restrictions for church attendance be clearly defined.	4/21/2020 12:43 PM
92	Trust healthy people to make wise personal decisions.	4/20/2020 8:25 PM
93	only when the qualified MEDICAL experts suggest said. To rush re-opening is moronic! We want the worst to stay behind us, not a new peek.	4/20/2020 10:15 AM
94	Limiting stores restaurants to half capacity	4/20/2020 9:11 AM
95	Start slowly, having certain areas of businesses open in phases.	4/20/2020 8:39 AM
96	Not until access to testing is readily available	4/19/2020 10:50 PM
97	Strong direction and clear communication of protocols for all businesses.	4/19/2020 9:39 PM
98	-	4/19/2020 9:21 PM
99	Continue social distancing for a period after Re-Opening with strict sanitizing regulations for businesses.	4/19/2020 8:00 PM
100	Don't reopen soon. Follow doctors, not economists, suggestions	4/19/2020 6:09 PM
101	Distancing and masks required...limits on number of people...no reopen without enhanced test and trace capabilities	4/19/2020 5:50 PM
102	Let businesses and organizations know that Inventor Forge will help area businesses to get back on their feet. We need to know who needs help.	4/19/2020 5:15 PM
103	Increase capacity of current business by 25% weekly	4/19/2020 4:50 PM
104	Empower business to perform testing for clients and employees. Have centralized database of positive cases that each business contributes to for tracking. Business will pivot, allow them to pivot. Harness and empower the American drove to innovate solutions from the ground up and freely coordinate and communicate best practices.	4/19/2020 4:49 PM
105	Review local cases and make sure we're not opening too quickly.	4/19/2020 4:46 PM
106	Just reopen business	4/19/2020 3:04 PM
107	Don't do it too soon or all of this social distancing will have been for nothing and financial distress will continue when we all have to go back to staying at home.	4/19/2020 2:17 PM
108	Wait, we are not ready yet. We won't be ready by May 3rd and if we do reopen things we will have a second wave.	4/19/2020 8:59 AM
109	Additional assistance for SBA loans	4/18/2020 6:58 PM

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110	Open slowly, do not be in a hurry or it will start up again.	4/18/2020 2:02 PM
111	Don't do it too soon	4/18/2020 12:21 PM
112	Select types of business and make rules around operations to maintain the flattened curve otherwise we will have another peak.	4/18/2020 11:23 AM
113	I think the medical professionals should have the majority control of the decision on when we are ready to move on to phase 2. If employees refuse to follow guidelines, they should be suspended and fined.	4/18/2020 10:51 AM
114	DON'T JUMP THE GUN!	4/18/2020 10:37 AM
115	It shouldn't happen for at least another 30 days. The curb was only slowed because of the stay at home orders which were weak at best. Only essential businesses should open first, in rural areas and numbers should be watched closely	4/18/2020 10:28 AM
116	Key suggestions to restaurants on how to limit patrons to sit a few tables away. Restaurants were crazy busy when this started and it's unfair to the workers.	4/18/2020 9:12 AM
117	Rolling openings, social distancing, allow people to work, allow most vulnerable to stay home on unemployment	4/18/2020 9:11 AM
118	Continue to encourage social distancing as well as information on hygiene making sure people are cognizant of there surroundings and potential contamination	4/18/2020 9:08 AM
119	Open small business first	4/18/2020 9:08 AM
120	Reopen all let People take their own responsibility for their health	4/18/2020 9:07 AM
121	Safety first	4/18/2020 9:03 AM
122	Please do not reopen too quickly — reopen when it is safe. It'd be better than having a second, awful wave and closing again.	4/18/2020 12:49 AM
123	More clarity on the county and state orders so non-essential businesses fully understand their options.	4/17/2020 5:41 PM
124	In IT, whenever we roll out a new system or significant set of enhancements to an existing system, we also have a detailed roll-back plan. The goal of the roll-back plan is to quickly get things back to their previously stable state as quickly as possible if the new code has problems. It's probably happening but I would suggest a detailed 'roll back plan' for each Phase related to re-opening.	4/17/2020 5:30 PM
125	Critical to have high degree of monitoring high risk population.	4/17/2020 5:20 PM
126	We must have more testing. There are too many that are unable to get tested, which leads to uncertainty trickling down everywhere. This makes it much more difficult to re-open effectively. .	4/17/2020 5:08 PM
127	Get ALL business open NOW! Not a gradual, NOW. This virus will be with us months from now so we will have to deal with it. Do you know 98% of the people who get this Virus recover. Open all Business and the businesses will take appropriate steps for avoiding catching this VIRUS.	4/17/2020 11:09 AM
128	keep social distancing and have testing ready	4/16/2020 6:26 PM
129	testing availability for all	4/16/2020 11:30 AM
130	Broaden the list of exempted businesses to re-start the economy.	4/16/2020 11:02 AM
131	make sure that transmission is under control	4/16/2020 10:02 AM
132	No large group events. Require Face mask if in public, make testing available to everyone	4/16/2020 10:02 AM
133	Strong guidelines, free testing supplies and instructions, behavior guidelines	4/16/2020 9:00 AM
134	Providing black and white instruction on how to re-open in a safe manner	4/16/2020 8:36 AM
135	Understanding the need to re-open the economy is important but our human behaviors can't just go back to the way things were. We will need to keep some social distancing requirements, possible masking and certainly encouragement of washing hands, etc., top of mind. If not, it could lead to a resurgence of illness and death from the virus.	4/16/2020 8:18 AM

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136	Suggest going slow and planned to avoid further waves of death.	4/16/2020 5:11 AM
137	Follow the info of the scientists. You are politicians. You dont have a clue. Lots of testing.	4/16/2020 4:04 AM
138	Gradually re-opening to avoid second wave	4/16/2020 3:23 AM
139	Dont do it yet	4/16/2020 2:43 AM
140	Distancing	4/16/2020 12:24 AM
141	Lift restrictions and reopen everything immediately.	4/15/2020 10:37 PM
142	You need to reopen soon before the economy totally crashes, suggesting around May 15.	4/15/2020 10:28 PM
143	Get government out of the way. Just let us go what we do best. Press on. It will self correct.	4/15/2020 9:38 PM
144	Keep social distancing guidelines and groups of 10 max	4/15/2020 9:32 PM
145	Fewer tables in restaurants and more pager type waiting systems to keep crowds from building up.	4/15/2020 9:23 PM
146	Service industry first following a phased approach to ensure a quick reversal in the case of a rebound	4/15/2020 8:39 PM
147	Find ways to offer better financial support for local small businesses	4/15/2020 8:38 PM
148	Reopen retail where you can limit entry. Restaurants and theatres if social distancing can be met.	4/15/2020 8:28 PM
149	Reopen local businesses	4/15/2020 8:24 PM
150	Businesses need to open and people need to make their own decisions	4/15/2020 8:23 PM
151	Take it very slowly!	4/15/2020 8:23 PM
152	Please go slowly	4/15/2020 8:18 PM
153	Minimal people indoor events and restaurants, seated 10 feet apart	4/15/2020 8:17 PM
154	Reopen as soon as possible	4/15/2020 8:10 PM
155	Testing	4/15/2020 7:50 PM
156	Take it slow. Do not pick a date just to be picking a date. That is absurd! You can't say April 24 all will be okay and we can reopen. Look at the statistics and the data. Prepare restaurants to social distance their tables, banks to social distance their lines, make it mandatory that the cleaning still continue. We do not need a second wave like China. Billboards, television, social media should all carry reminders to social distance and wash hands. Talk to the healthcare professional and the people on the front line. Get their input - they know more than anyone as to when would be a safe time to reopen.	4/15/2020 7:47 PM
157	Reopen all Churchs, librarys, and small non-essential businesses that have little public contact.	4/15/2020 7:32 PM
158	Providing property tax relief	4/15/2020 7:04 PM
159	Just send as much information so we can make intelligent decisions for our business.	4/15/2020 6:55 PM
160	We need to get back to work	4/15/2020 6:51 PM
161	As soon as possible! Give small businesses more freedom to open like larger businesses.	4/15/2020 6:41 PM
162	Clear, consistent messaging with a unified front will be crucial. Creating concepts for floor graphics to help businesses maintain social distancing standards would be one idea for ways that we can help.	4/14/2020 11:08 AM
163	everyone on the same page	4/14/2020 10:59 AM
164	Phased plan for reopening	4/14/2020 10:08 AM
165	Be truthful and tell the residents and businesses the straight story.	4/14/2020 10:03 AM

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#	SOME KEY SUGGESTIONS FOR PHASE 3 – RECOVERY FOR OUR COMMUNITY, REGION AND STATE:	DATE
1	Reminding citizens and business owners that until there is a virus or herd immunity, things cannot go back to the old normal.	5/1/2020 7:57 AM
2	depends on prior phases, the worst case is for this to come back by opening too soon	5/1/2020 7:33 AM
3	Get business back rolling ASAP and do not be coming to the people saying the government has lost money and needs new or more taxes.	5/1/2020 7:03 AM
4	Keeping kids safe	4/30/2020 10:26 PM
5	Same suggestion as Phase 2	4/30/2020 10:04 PM
6	Consider allowing employees that have been successful at telecommuting to remain at home.	4/30/2020 9:43 PM
7	More and more quick turnaround testing	4/30/2020 8:24 PM
8	Subsidies are good, possible consulting assistance for recovering businesses.	4/30/2020 6:57 PM
9	Return to normal	4/30/2020 6:07 PM
10	More economic stimulus for business and individuals	4/30/2020 5:51 PM
11	Manage people flow and communicate best practice on distancing and contact when in public to prevent a huge second wave	4/30/2020 5:48 PM
12	Prioritize strengthening regional infrastructure	4/30/2020 2:50 PM
13	same as above	4/30/2020 1:25 PM
14	What support is available to help businesses recover? What support is available to our employees (mental health, parent/student resources, etc.)?	4/30/2020 12:41 PM
15	Recognize the unintended consequences of shelter in place	4/30/2020 10:49 AM
16	First and foremost to follow guidance from expert groups regarding the work environment, limiting of visitors and care of personal health. In addition, help to bring all of our businesses back to work in a safe manner. Health is certainly a major factor but we need to rebuild this economy and that is by bringing people back to work.	4/30/2020 9:54 AM
17	Same as above	4/30/2020 9:31 AM
18	none	4/30/2020 8:56 AM
19	Have COVID-19 testing more easily accessible.	4/30/2020 8:55 AM
20	I am happy to see how St Charles county is handling things compared to other areas.	4/30/2020 8:45 AM
21	We need facilitation for how companies can work together. I know there are companies in the area who need what I am selling and who have what I need. A local way to collaborate would be perfect.	4/30/2020 8:42 AM
22	Forms of tax abatement, reduction or other incentives to assist those who have chosen to locate their businesses in this community.	4/30/2020 8:39 AM
23	Inform people of real facts and allow them to choose how they want to proceed. It is not the place of government to restrict its citizens.	4/30/2020 8:08 AM
24	Full encouragement to get out and support businesses	4/30/2020 7:50 AM
25	Focus on reestablishment of key businesses that will spur the economy. Continued and stronger monitoring of Covid cases to make decisions based on numbers versus pressure.	4/30/2020 7:15 AM
26	none	4/30/2020 4:11 AM
27	how to market that we are open for business and a safe and sanitary place to do business	4/29/2020 8:34 PM
28	Very concerned about economic vitality as of August 1 when the \$600 weekly stimulus runs out. Any other programs that can be developed at the State level?	4/29/2020 8:00 PM
29	Track and share data about employment opportunities and industries that are in need of new	4/29/2020 7:42 PM

## COVID-19 Survey

hires. It's important for all of us to know how and where there are opportunities.

30	Have people at risk take precautions, and let the rest of the public use common sense approaches...stop stop stop governmental control of business...this is all unconstitutional!	4/29/2020 1:25 PM
31	don't know	4/28/2020 3:04 PM
32	Don't overreact to hiccups. In the process. Be thoughtful.	4/27/2020 8:22 PM
33	Systematic and structural change of regional governance: localize the food system, address health inequalities, take care of health-care providers from eye doctors to dental practices -- they could be future partners and testing grounds for future pandemics, and they need to be considered essential services. .	4/27/2020 1:37 PM
34	Help with advertising of who is open. Unfortunately I think a log of business won't make it. Make sure you control the spread and not ignore it is very possible we could spike when we reopen.	4/27/2020 12:48 PM
35	Nothing specific	4/27/2020 12:37 PM
36	Tax credits for small businesses would be helpful as we rebuild	4/27/2020 12:16 PM
37	Masks required to be worn in all retail stores and hand sanitizer used upon entering or gloves worn, as products will be handled.	4/27/2020 12:15 PM
38	testing	4/27/2020 10:57 AM
39	Recovery may not be defined is returning to the way things were. This will take time and there will be phases within the Recovery phase. Take it slow to protect our community members while at the same time supporting local business.	4/27/2020 10:51 AM
40	social distancing	4/27/2020 10:48 AM
41	limited social options- maybe setting up ways that people can get out but with built in numbers limits- people want to get out, but not at the expense of their lives or health	4/26/2020 2:31 PM
42	Look at the data	4/26/2020 12:22 PM
43	???	4/26/2020 9:16 AM
44	Continued testing!	4/26/2020 7:51 AM
45	I don't feel secure that our county or state is ready to reopen. Period	4/26/2020 7:31 AM
46	Gradual reopen and get PPEs out to Citizens. Any way to prevent traffic from St Louis until they are under control? I would worry they will come here to shop and get put.. Thus spreading it here!	4/26/2020 6:52 AM
47	Stimulus for economic recovery would help	4/26/2020 12:11 AM
48	Protect the at-risk, but we cannot risk economic collapse for something with a 0.1 lethality rate. Open it back up NOW!	4/25/2020 10:19 PM
49	schools open, graduation ceremonies with guests	4/25/2020 3:40 PM
50	There should not be a need for any phases	4/25/2020 9:07 AM
51	Easing or lifting restrictions on businesses to help them get back on their feet and going again.	4/24/2020 5:29 PM
52	Don't rush it.	4/24/2020 3:04 PM
53	widespread vaccines	4/24/2020 2:18 PM
54	I believe that they over did this pandemic. Now a lot of people lost their businesses and won't come back. Our government local state and federal as a United nation and stop all this division. Plus when you speak to people just tell the truth most people will do	4/24/2020 1:53 PM
55	Sense of community not pointing fingers or division	4/24/2020 12:31 PM
56	Take your (our) time.	4/24/2020 11:07 AM
57	Use the members of the Emergency Management Team to prepare plans and assemble general testing/prevention supplies for another pandemic wave or new type of flu.	4/24/2020 9:50 AM

## COVID-19 Survey

58	Common sense	4/23/2020 10:14 PM
59	See above	4/23/2020 8:46 PM
60	0	4/23/2020 8:34 PM
61	N/a	4/23/2020 4:25 PM
62	Many businesses aren't ever going to get back to business as usual as many people won't be going to large ticketed events, restaurants, or even the movies to name a few. I think those types of industries are going to need the most gov't assistance. The employees who work in those industries may start needing to look at other lines of work so maybe tuition assistance to those who are in those industries needing to make that change	4/23/2020 8:28 AM
63	Shop local, avoid cash sales, continue social distancing.	4/23/2020 7:54 AM
64	Communication	4/23/2020 5:56 AM
65	Keep wearing masks and still no major gathering.	4/23/2020 1:34 AM
66	Take it slow.. I don't believe we are in a hurry.	4/22/2020 9:23 PM
67	Don't want to be in this same situation in the fall on top of the flu	4/22/2020 9:09 PM
68	Celebration to encourage business owners keep going	4/22/2020 4:34 PM
69	Work to identify new clusters of business to build upon. How do we pick target industries and then build reinforcing mechanisms to attract companies and investment.	4/22/2020 2:40 PM
70	n/a	4/22/2020 2:05 PM
71	Repeat of my first answer. From the research I've been seeing there are from 25 to 50 times as many people infected as shown on the tested positive cases. MOST people have so few symptoms they don't even know they've had it. We've got to be prepared for more cases and more deaths but I believe we have the capacity to handle this. Herd Immunity is what we need.	4/22/2020 7:46 AM
72	Ministries would appreciate knowing how off site/campus activities are to be regulated	4/21/2020 12:43 PM
73	Make it a priority for kids to start school in the fall.	4/20/2020 8:25 PM
74	Dedicated funds for small businesses and mid size employers. Easy access for small businesses. Grants, not loans.	4/20/2020 10:15 AM
75	track new spikes, still practice social distancing when possible	4/20/2020 9:11 AM
76	Have test kits available at different locations	4/20/2020 8:39 AM
77	Onsite testing rapid results for major employers.	4/19/2020 10:50 PM
78	Strategic planning for visitor services and tourism initiatives	4/19/2020 9:39 PM
79	-	4/19/2020 9:21 PM
80	N/A	4/19/2020 5:50 PM
81	Let Inventor Forge know what grants we can apply for.	4/19/2020 5:15 PM
82	Keep lockdowns in relation to population density to daily new case rate. Some rural counties have single digit cases, their needs are different than urban/suburban. Long term need for better internet across state for education, telemedicine, and potential to move white collar jobs to cheaper cost of living areas to work remotely. Better to be paid \$80k in Troy MO than 100k in Clayton.	4/19/2020 4:49 PM
83	It's time to resume life and end the stay home	4/19/2020 3:04 PM
84	This will happen slowly. We are all going to be careful when spending money or going out. Don't want it to reoccur..	4/18/2020 2:02 PM
85	too soon and we will have to do this all over again	4/18/2020 12:21 PM
86	Have work forces call back employees in a phased approach	4/18/2020 11:23 AM
87	Encourage stores to only buy products made in the USA. Suspend all out of country online	4/18/2020 10:51 AM

## COVID-19 Survey

	sales for 1 year. We must learn to take care of our own people first	
88	It shouldn't happen for at least another 30 days. The curb was only slowed because of the stay at home orders which were weak at best. Only essential businesses should open first, in rural areas and numbers should be watched closely	4/18/2020 10:28 AM
89	Monitor health of those infected	4/18/2020 9:11 AM
90	Continue to educate the community on the safety protocols for all types of all health issues and viruses	4/18/2020 9:08 AM
91	continue to support small businesses	4/18/2020 9:08 AM
92	Reopen all, we are Americans	4/18/2020 9:07 AM
93	Safety first	4/18/2020 9:03 AM
94	If there are ways the EDC and county government can help out churches and ministries struggling to serve the community at this time, that'd be wonderful.	4/18/2020 12:49 AM
95	Quick reaction to hot spots through using all methods of communication to notify the public	4/17/2020 5:20 PM
96	More business payroll coverage, not bailouts!!! Justify payroll requirements and get businesses taken care of for the first 6 months- not 1 year!	4/17/2020 11:09 AM
97	dont put lives over taxes	4/16/2020 6:26 PM
98	small businesses	4/16/2020 11:30 AM
99	Broaden financial assistance such as grants or low or no interest loans to assist shuttered businesses in reopening and not stay permanently shuttered.	4/16/2020 11:02 AM
100	Preventative measures are in place where it's essential for people to go: workplace, schools	4/16/2020 10:02 AM
101	Make testing available to everyone	4/16/2020 10:02 AM
102	same as above	4/16/2020 9:00 AM
103	We do this well in St. Charles County but a strong effort to shop local and support small business	4/16/2020 8:18 AM
104	Everyone should be assisted with recovery as needed.	4/16/2020 5:11 AM
105	Same as above.	4/16/2020 4:04 AM
106	Incentives for small businesses	4/16/2020 3:23 AM
107	We need to not open bars	4/16/2020 2:43 AM
108	Not sure	4/16/2020 12:24 AM
109	Cut nonessential government services in the short term, and lower taxes accordingly to help give people relief as they recover.	4/15/2020 10:37 PM
110	We need to stop creating fear in people. The community already does not trust the media. If this continues, they are not going to trust government officials either. You need to set good hygiene guidelines and reopen the economy.	4/15/2020 10:28 PM
111	government out of the way. Just let us go what we do best. Press on. It will self correct	4/15/2020 9:38 PM
112	The same as 2 this will not be over until there is a vaccine	4/15/2020 9:32 PM
113	Better long term preparedness so this never happens again	4/15/2020 8:38 PM
114	Have sporting events for tv only. Everyone wear a mask as the new normal.	4/15/2020 8:28 PM
115	Support for strained families	4/15/2020 8:24 PM
116	We'll likely have it spread again if we relax.	4/15/2020 8:23 PM
117	Discussion needed for how to provide spiritual support to those in nursing homes or hospitals in the future	4/15/2020 8:18 PM
118	The 4th of July event needs to happen! This is the 250th anniversary of STC, the ONE time this	4/15/2020 8:17 PM

## COVID-19 Survey

	NEEDS to happen. In addition, fireworks were never rescheduled from last year.	
119	Get workers back to work	4/15/2020 8:10 PM
120	A BIG PARTY	4/15/2020 7:50 PM
121	Keep reminders up that we are not over this. That people need to still be vigilant in their health care. Protect our older people - don't let them think it is safe just because a politician wants to look like a hero at restoring the community. Please look at the facts, look at the data, look at the areas most affected by the virus.	4/15/2020 7:47 PM
122	Summer School so the kids are not just passed to the next grade.	4/15/2020 7:32 PM
123	dedicating more monies to supporting entrepreneurship and startups	4/15/2020 7:04 PM
124	Maybe a continuous update or marketing help so we can sustain and grow our business!!	4/15/2020 6:55 PM
125	Ther is data available for the number of individual who are reported as infected, but that total seems cumulative with no information about individuals who have recovered. This would be more complete and perhaps more uplifting.	4/15/2020 6:39 PM
126	Business grants or funding for professional cleaning services to conduct certified cleansing processes and give customers greater levels of reassurance that businesses are virus-free.	4/14/2020 11:08 AM
127	ensuring resources are available for struggling businesses	4/14/2020 10:59 AM
128	Child counseling, family economic counseling	4/14/2020 10:08 AM

Q7 Please let us know if you have any final comments, questions or suggestions:

Answered: 62 Skipped: 152

## COVID-19 Survey

#	RESPONSES	DATE
1	Businesses need legal help, medical advice and clear guidelines on reopening practices to keep people as safe as they can.	5/2/2020 2:39 PM
2	When the decision was made to allow MO's stay-at-home order to expire (which the County chose to follow), IMHE's guidance was that MO could begin loosening social distancing requirements in mid-June. National experts do not believe that MO is ready to reopen, yet some elected State and local leaders choose to proceed anyway.	5/1/2020 7:57 AM
3	I am very disappointed in the knee jerk reaction the states took. I feel when the true and real numbers are known this will be a huge mistake. The harm from the measures with upticks in suicide, domestic violence, crime, and ruining of a record economy will be much worse than the shelter in place.	5/1/2020 7:03 AM
4	Thank you for your excellent job!	4/30/2020 10:26 PM
5	Plan ahead for fall schooling and provide teachers with training and equipment they need	4/30/2020 10:04 PM
6	People in Saint Charles could be hurt by rushing these processes. Please be realistic in assessing covid-19 disease status.	4/30/2020 8:24 PM
7	The forgiveness portion of the payroll protection is unclear. Not info please.	4/30/2020 5:51 PM
8	Again, I think this crisis also offers an opportunity for improving regional collaboration and alignment. An opportunity for building greater regional resiliency.	4/30/2020 2:50 PM
9	While I understand the need for boosting economies, do our local and state government officials not look at any numbers before making stupid decisions? We have not qualified for the 2 week decline that the WH laid out. Also how in the heck can STC County even think of opening before STL County and city!!! They will now all come to STC county and use our non essential businesses. All you have done is make this to be worse in the long run. Mark my words we will have a large outbreak after several weeks and the deaths will be on our state and local government officials. obviously they can sleep at night knowing people will die from their decisions! It is my hope that most businesses choose to stay closed and actually be smarter than our state and local government. This is politically driven and you are gambling with peoples lives. And the only doing phase 1 is a joke! Your are doing phase 3 by opening everything! Tell me how that is only phase 1!!?? Worst decision I have ever seen in the history of our county and our county executive will not get re elected after this life risking move!	4/30/2020 1:25 PM
10	Thank you for the information thus far. Please keep it coming.	4/30/2020 12:41 PM
11	Thanks for all you do!	4/30/2020 10:49 AM
12	We appreciate the support of the Governor, St. Charles County and the City of St. Charles throughout this process. The outreach from the City and the County, the announcements and sharing of information have all been very helpful. Thank you.	4/30/2020 9:54 AM
13	The community business support has been good. They have reached out and responded with all questions I have.	4/30/2020 8:45 AM
14	In the statement we need clear language of what is expected of the county citizens. The first statement was very confusing and all 180 employees of my company had a different opinion of what it mean.	4/30/2020 8:42 AM
15	This is a great opportunity for St. Charles to be a shining example to the rest of the state on how to responsibly open and operate in order for people to earn an income while also being responsible.	4/30/2020 8:39 AM
16	The reaction and guidance under Steve Ehlmann has been on point, allowing the state to make the decisions and keeping St. Charles County as open and routine as possible.	4/30/2020 8:08 AM
17	Be safe and pro-business	4/30/2020 6:14 AM
18	I think the pandemic highlights the need to facilitate local food production and accelerate contributions to the local food supply, not just for crisis situations or at-risk populations but for the long-term sustainability of the region. The county should develop an urban agriculture and local food system plan, as a part of future crisis response planning, which connects to an array of other existing regional efforts. I would be happy to facilitate, introduce, and make connections with businesses and policy tools related to urban agriculture and green	4/27/2020 1:37 PM

## COVID-19 Survey

infrastructure in use within the region. It might be useful to hear how other local cities are doing likewise and what sort of tools they are using to get local residents involved in "UA" and why that matters for our county's environment, community, economy and health & wellness; whether farmer's markets or CSA's or food hubs and incubator kitchens, success begins with resident growers and resident engagement: feel free to email me at hillisj@slu.edu or hillijam7@gmail.com.

19	More communication on keeping businesses updated.	4/27/2020 12:15 PM
20	Having worked in healthcare for over 40 years in St. Charles County, I have been impressed with the actions taken, the communication and the team work ( Example: SSM, Mercy, BJC and St. Luke's working together), and the response from our citizens. I have been through AIDS, SARS, Legionnaire's just to name a few and we have never dealt with anything of this magnitude. The team work in this community has in general, been amazing.	4/27/2020 10:51 AM
21	Get testing!	4/26/2020 7:51 AM
22	Nothing further	4/26/2020 12:11 AM
23	thank you for keeping St. Charles FREE for the most part...you could have been much more draconian, but you didn't choose this time to go on a power trip. I thank you for that. But OPEN us up, full steam ahead!	4/25/2020 10:19 PM
24	open everything. Don't cancel July 4th celebrations. If people afraid they can stay home	4/25/2020 3:40 PM
25	Open the state now!	4/25/2020 9:07 AM
26	Projecting sales tax revenues	4/24/2020 2:18 PM
27	Like I said there is to much dividvison in our government and to much confusion in the media. Mostly are afraid of loosing their rights. Hopefully things will get better.	4/24/2020 1:53 PM
28	I appreciate the professionalism of St. Charles speakers public announcements. I also appreciate the conservative approach St. Charles leaders have taken with the COVID-19 situation. Please do be prepared for additional 'waves' and help as much as possible if called on for research into treatments and vaccines.	4/24/2020 9:50 AM
29	Don't open too soon	4/23/2020 8:46 PM
30	Grants needed	4/23/2020 8:34 PM
31	Open MO back up ASAP THANK YOU	4/23/2020 1:24 PM
32	Thanks for all you do for our community!!	4/23/2020 8:28 AM
33	For gods sake, take this seriously. We don't need things opening up yet. When the curve has truly flattened, then consider it. It's not time yet, and reopening prematurely will only serve to kill many more innocent people.	4/23/2020 7:54 AM
34	Stay the course, stay mentally strong.	4/22/2020 9:23 PM
35	Keep up the great work. Your efforts to create and drive collaboration are recognized and appreciated.	4/22/2020 2:40 PM
36	Great survey! This was very helpful!	4/20/2020 8:39 AM
37	Opening with with testing rapid results and some measure will be a mistake and will subject companies and small businesses to civil case by those forced to work in order to keep their jobs. In addition, as onerous as shelter in place experience is, the passage of time alone won't be enough to convince people to shop or go to work.	4/19/2020 10:50 PM
38	No response after countless emails and inquiries to get help and all staff goes silent.	4/19/2020 9:39 PM
39	We Parson had it right to empower counties to set their own rules based on "boots on the ground" knowledge. Targeted and data-driven lockdowns will be best going forward. Need to empower businesses, churches, and families to self test. Will see broadband or 5G as major infrastructure needs going forward. Majority of conservative Missourians believe work gives a man dignity and want to get back to contributing to their community and families.	4/19/2020 4:49 PM
40	thank you for your support!	4/19/2020 4:46 PM
41	Open all the parks and rec today	4/19/2020 3:04 PM

## COVID-19 Survey

42	Thanks	4/18/2020 6:58 PM
43	I work for a erosion control company and do a lot of work for the city of St Louis and St. Charles. I meet with city inspectors often on Job sites and come in close contact with many people daily. I have family members in my home with compromised health. It is important to me to continue to work but at the same time keep them safe, as well as the safety as those I come in contact with.	4/18/2020 10:51 AM
44	Don't start opening to soon. Human life is more important financial life.	4/18/2020 10:37 AM
45	The governor of Missouri and his cohorts handled this most and efficiently. The governor is not a good leader, he does not make people feel safe, grossly uninformed. He should stick to farming. Deferring to the specialists and a task force is much more beneficial than somebody who has a new medical background determining what is best for Missourians and our health. This is life or death. Consulting with them is not enough, he frankly doesn't have the schooling or the knowledge to understand what they are saying. Saint Charles was handled horribly by Steve Ehlmann. He put money before lives and safety. Big business seems to be the main concern in Saint Charles, Wentzville area especially He put money before lives and safety. Big business seems to be the main concern in Saint Charles, Wentzville area especially Learn from other governors, look at California and how they handled it.	4/18/2020 10:28 AM
46	I think we need to allow people to make their own choices while protecting those who are most vulnerable to the virus. Allowing HD and WalMart to collect that stimulus while forcing small businesses is unfair and will hurt Main Street America.	4/18/2020 9:11 AM
47	We just need to continue doing what you're doing is trying to promote the small business and making sure people shop local small business built this country continue to support and encourage	4/18/2020 9:08 AM
48	Try to consolidate resources. As usual, too much information from too many sources, makes the process more difficult to navigate.	4/16/2020 11:02 AM
49	Keep up the good work!	4/16/2020 10:02 AM
50	None	4/16/2020 4:04 AM
51	Please put pressure on local elected officials to lift restrictions and allow people to return to work immediately.	4/15/2020 10:37 PM
52	We need a "Buy Local" marketing program to help local small business since Nancy is playing politics again!	4/15/2020 8:28 PM
53	Please avoid showcasing politicians or grandstanding. Be humble; listen.	4/15/2020 8:24 PM
54	I want to know if I can assist others with food.	4/15/2020 8:23 PM
55	Are counties cooperating? The virus doesn't know borders. Very proud of schools offering meals!	4/15/2020 8:18 PM
56	Helping businesses fill out these cumbersome sba forms...	4/15/2020 7:50 PM
57	Thank you for reaching out. We truly need to reach the 18-25 year old age group.	4/15/2020 7:47 PM
58	I have a 504 loan with the EDC. I emailed for help on my application and got the 800 number for the SBA. When I called them I was caller 1248. I waited. Only to be told they don't have the funding and that my applications for my 2 businesses are not yet assigned a loan officer. I applied within minutes of the website opening and still, here I sit with no help. I also need some type of documentation on the payment of my 504 loan that is being made by the SBA. I need documentation so I have proof of that payment with the correct principle and interest. 636-278-1900 Cherri Newbury	4/15/2020 7:32 PM
59	Small businesses need more hope & help getting the money we need to help our employees. The SBA has really let us restaurant service companies down.	4/15/2020 7:08 PM
60	none..... thank you for all the help so far. Your continued support is so needed at this stage of our businesses and our country.	4/15/2020 6:55 PM
61	We have over reacted with the shutdown. The risk has not been great enough to allow the overreach the government took. They should have quarantine the at risk group.	4/15/2020 6:51 PM

